

Press Release
Cash Disbursement of Wealth Partaking Scheme 2012
to be concluded in the end of July
(27 July 2012)

The distribution work of 2012 Wealth Partaking Scheme has basically finished on 6 July this year. In the course of the implementation, 96,401 beneficiaries have received the cash premium by means of bank transfer, accounting for MOP\$ 672,231,000, while 518,671 crossed cheques have been mailed, which summed up to MOP\$ 3,427,629,800. Until the present time, 455,487 cheques were withdrawn, representing 87.8% of the total number of cheques written out.

In line with the scheme, a Support Centre for Wealth Partaking Disbursement entered into service on 23 April to cater for enquiries and deal with procedures related to the cash disbursement. As of 27 July, some 18,961 enquiries have been handled, with the majority of which being personal visits, summing up to 13,459 enquiries, around 71.1% of the total. The second most popular channel was telephone enquiry, which stands for 27.9% or 5,288 enquiries. Personal visits to the Centre were mainly for re-issuance of cheques, which totalled 4,525 cases, whereas 1,581 came for the purpose of alteration of address.

The Support Centre will cease to provide services starting from 28 July. From 30 July onwards, residents can go to the Service Centre of Civil and Municipal Affairs Bureau located in *Avenida da Praia Grande*, China Plaza, 2/F for assistance regarding procedures associated with the Wealth Partaking Scheme of present and previous years. The opening hours of this Service Centre are from 9am to 6pm straight, Monday to Friday, except public holidays. Telephone enquiries are available at 8795 2675 and 8795 2676. The service hotline 2822 5000, fax 2822 3000 as well as the official website of Wealth Partaking Scheme <http://www.planocp.gov.mo> will be retained to provide relevant information.

Support Centre for Wealth Partaking Disbursement

Number of people received

(From 23 April to 27 July 2012)

Month	Number of people received	Channel		
		In person	Telephone	E-mail
April	707	285	399	23
May	6,085	3,812	2,216	57
June	7,245	5,197	1,964	84
July	4,924	4,165	709	50
Total	18,961	13,459	5,288	214

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